

PS-002 CPS UNIT SUMMARY – PART 1

Report period from through

County		Unit		Requesting Supervisor Name								Run Date		Time				
Worker Load		Completed Investigations	Total Assign.	Priority 1	Response 2	3	----- Commencement -----		- Face-to-Face Contact -		Investigation Completed		# Exceptions		# Exceptions		Overall	
							Immediate.	Within 24 hrs	Within 24 hrs	72 hrs	Within 30 days		from 30 days	in exception time frame			SOP %	
							#	%	#	%	#	%	#	%				

CASELOAD SUMMARY

Complaints Assigned this Period		Ongoing Cases Risk Levels and Time Open in Months					Complaints with Preponderance	
Pending Unassigned Investigations			1-3	4-6	7-9	10-12	Over 12	New
Abbreviated Investigation Cat 5		Intensive						1 prior complaint
		High						2 prior complaints
		Moderate						3 or more prior complaints
		Low						
Complaints Disposed this Period – by Category								
Category 1								
Category 2								
Category 3								
Category 4								
Category 5								

Note: Information on this report is for complaints dispositioned during the reporting period, on-going cases, and cases closed/denied this reporting period. Data source is Services Worker Support System (SWSS). Immediate Commencement #'s refer to priority 1 investigations only. (Immediate is defined as w/n 12 hours of complaint date and time.) Face to Face contacts within 24 hrs refer to priority 1 and 2 investigations. 72 hr counts for Face to Face Contacts will NOT include Priority 1 and 2 investigations that met this standard but did NOT meet the 24 hour SOP. Commencement w/n 24 hrs does NOT include Priority 1 complaints that met this standard but did not meet the immediate standard. # Exceptions from 30 days is a count of exceptions approved by the supervisor and includes 2,7,15, and 30 day extensions. The Overall SOP % includes both completed investigations that met the 30 day SOP and those that met the supervisor-approved extension to the SOP standard in the report period